

KJS Client Charter

We put clients first by committing to the KJS Client Charter, with the promise we will always...

- Deal with you as an individual and not as a case
- Listen to you and always act in your best interests
- Act with integrity and protect your confidentiality
- Communicate with clarity and avoid legal jargon
- Deal promptly with your letters, emails and phone calls
- Progress your matter as quickly as reasonably possible
- Agree transparent costs that reflect the value of our work
- Provide you peace of mind and understanding
- Ensure you receive the highest standards of service and quality
- Provide you the best specialist legal advice for your situation
- Remain responsive to your needs until your case is concluded

'The KJS Client Charter is our written promise to you of the commitment we make when taking on your case. Our goal is always to meet your highest expectations of service, quality and specialist legal advice. Your case is unique and we believe this deserves a unique response. I personally assure all our lawyers are committed to this approach and to achieving the outcome you are seeking'.



*Kerry Smith
Partner & Founder*